

Welcome Association of British Health tech Industries



Agenda

Time	Participants	Location
3:00 PM	Welcome Introductions	Saint John's Health Center 4 th Floor Boardroom
3:15 PM	Presentation: Saint John's Overview <i>Jared Amerson Chief Administrative Officer</i> <i>Sajid Sindha Executive Director, Strategy & Business Development</i> <i>Mina Kang MD Chief Medical Officer</i> <i>Timothy Feil Executive Director, Quality</i> <i>Stephanie Baker Chief Nursing Officer</i>	
3:45 PM	Tours	1. OR, Cath Lab, Cardiac Rehab 2. Saint John's Cancer Institute 3. Women's Health & Wellness Center, PNI Brain Health 4. Emergency Department, ICU
4:30 PM	Debrief and Refreshments	4th Floor Boardroom
5:00 PM	Departure	

Introductions

Reflection

*“Wherever the art of Medicine
is loved, there is also a love of
Humanity.”*

Hippocrates

Providence Saint John's Health Center Overview



Siune Vartanian
Executive Assistant &
Board of Governance Liaison



Michael Ricks
Chief Executive
Saint John's Health Center
LA Coastal Service Area



Halla Tabbaa
Director of
Administrative Operations



Jared Amerson
Chief Administrative Officer



Mina Kang, MD
Chief Medical Officer



Stephanie Baker
Chief Nursing Officer



Laura Morton Rowe
Ministry Chief Human
Resource Officer

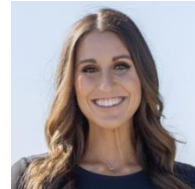
CLINICAL INSTITUTES



Lynda Baxter
Executive Director of Saint
John's Cancer Institute and
Disney Family Cancer Center
/ Digestive Health Institute



Joni Chroman
Executive Director of
Women's Health & Wellness
Institute / Neurosciences Institute



Emily Enos
Executive Director of
Heart & Vascular Institutes /
Orthopedics & Spine Institute



Stephanie Greenfield
Director of Behavioral Health
Institute



Sheryl A. Bourgeois, PhD
Chief Executive Officer
Saint John's Health Center Foundation

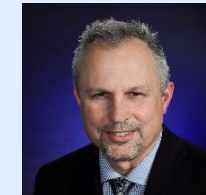
SHARED SERVICES *Reporting through Shared Services*



Timothy Feil
Executive Director of
Quality



Peter Kang
Chief Mission Officer
Coastal Service Area



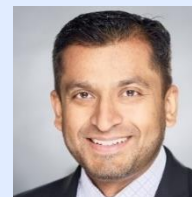
John Goeders
Chief Financial Officer
Coastal Service Area



Shannon Novotne
Director of
Communications
Coastal Service Area



Rhonda Hall
Chief Human Resource
Officer
Coastal Service Area



Sajid Sindha
Executive Director of
Strategy & Business
Development
Coastal Service Area

Saint John's Health Center - Facts and Figures



1,630

Caregivers



1,100

Medical Staff



266

Licensed Beds



11,400

IP Admissions



190/140

Avg. Daily
Census



36,000

ED Visits



10,300

Surgeries



\$55M

Community
Benefit

About Saint John's

MISSION

As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.

VISION

Health For A Better World

VALUES

Compassion, Dignity, Justice, Excellence, Integrity

PROMISE







"Know me, care for me, ease my way"

Strategic Vision

Reinforce Saint John's Health Center as the **premier and preferred healthcare provider** in West LA and a destination site by providing **university-level care and research** in a community hospital setting known for a **personalized and exceptional experience**



Strategic Pillars for Achieving Our Vision

-  Relentlessly pursue top decile performance in quality and experience
-  Further develop our nationally-ranked and recognized clinical institutes
-  Establish an ambulatory network across the greater West LA community
-  Invest, expand, and further align with SJPP and community physician partners
-  Partner with Foundation philanthropic efforts to support strategic growth
-  Achieve IDN financial sustainability through revenue growth & cost containment

Saint John's Primary Service Area - Demographics



- 700K patients in Primary Service Area (PSA)
 - 65+ age group forecasted to experience 11% growth (next 5 years)
- 85% of patients from PSA
- 15% outside PSA
- 3% of surgical volume originates outside of CA and/or the USA (Ortho, Neuroscience, Cancer)
- Secondary service area and Coastal/LA Valley includes additional >3M patients
- Large Santa Monica aligned medical group (>200 providers)
- Collaborative Medical Staff with employed, independent and UCLA/Cedar physicians

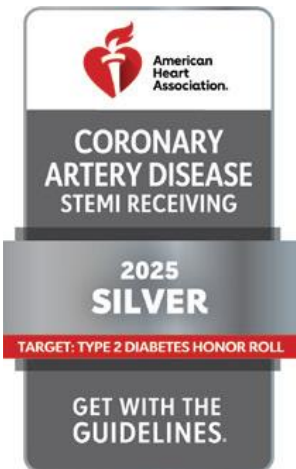
ORGANIZATIONAL OVERVIEW



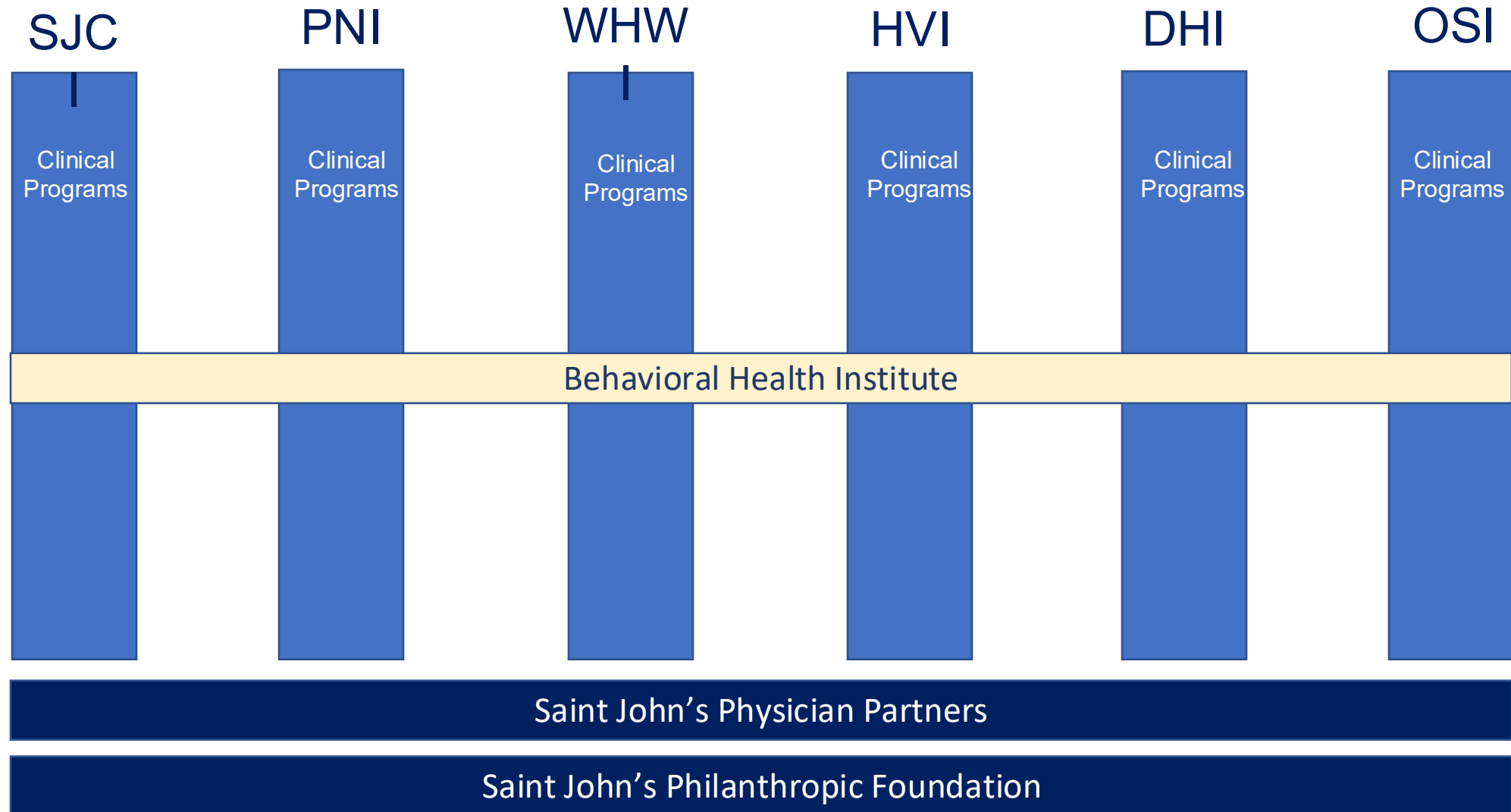
TOP PRIDE POINTS

- Sentinel Node Biopsy (Breast Cancer/Melanoma) – Dr. Donald Morton
- Led the effort to change federal requirements for hospitals to do TAVR – Dr. Peter Pelikan
- World renowned neurosurgeon, developed AVM scale – Dr. Neil Martin
- World renowned neurosurgeon, among highest volume endonasal/craniotomies cases – Dr. Dan Kelly
- Leading robotic urology surgeon (prostatectomy) – Dr. Tim Wilson
- Leading oncologist specialized in melanoma and other skin cancers – Dr. Kim Margolin
- Top Cardiac Electrophysiologist, PI expert for FDA on Watchman heart procedure – Dr. Shephal Doshi
- Leading provider of ECMO services among all national community hospitals

Quality Ratings and Rankings











Our Clinical Institutes



Heart & Vascular Institute

Established in 2022, the Heart and Vascular Institute at Saint John's brings together a dedicated multidisciplinary team focused on enhancing cardiac, pulmonary, and vascular care for our community. Our distinguished specialists encompass a wide array of expertise, including Interventional Cardiologists, Electrophysiologists, Vascular Surgeons, Cardiac Surgeons, Medical Cardiologists, Interventional Pulmonologists, and General/Sleep Pulmonologists.

Utilizing state-of-the-art diagnostic testing and cutting-edge noninvasive techniques, we meticulously evaluate clinical performance to craft personalized and optimal treatment plans. With a relentless focus on innovation and patient-centered care, our team strives to elevate the standards of health and well-being for every individual we serve.

Non-Invasive							
Interventional	Structural	EP	Cardiac and Vascular Surgery	Cardiology & Imaging	Cardiac Rehab	Medical & Specialty	Pulmonary
<ul style="list-style-type: none"> • ACS/STEMI • OHCA • Diagnostic cath and PCI • DVT/PE • PAD • Renal Denervation • Impella placement • IABP 	<ul style="list-style-type: none"> • TAVR • PFO/ASD Closure • LAAO (Watchman) 	<ul style="list-style-type: none"> • Ablation • Pacemaker • Defibrillator 	<ul style="list-style-type: none"> • CABG • Valve repair & replacement • Aortic Dissections • Tracheostomy • ECMO • Impella placement 	<ul style="list-style-type: none"> • ECHO • ECG and Holters • Nuclear • CT • MRI 	<ul style="list-style-type: none"> • 36 session programs • Phase II: prescribed monitored exercise • Phase III: self-paced, independent program for phase II graduates 	<ul style="list-style-type: none"> • Heart failure • HTN program • Women's Cardiac Health 	<p><i>Interventional</i></p> <ul style="list-style-type: none"> • Bronchoscopy/BLVR • Lung Cancer Screening and Nodule program • Photo Dynamic Therapy <p><i>General</i></p> <ul style="list-style-type: none"> • DRPC and PFTs • Sleep Medicine • COPD, asthma, pulm HTN, PNA
							

Orthopedics & Spine Institute

At the Orthopedics & Spine Institute at Saint John's Health Center, we are dedicated to delivering exceptional and compassionate care to enhance the quality of life for our patients. Our mission is to provide innovative and comprehensive orthopedic and spine treatments through leading-edge

The institute features a collaborative team of **board-certified orthopedic surgeons, neurosurgery and orthopedic spine specialists** known for their expertise and compassionate care.

We specialize in minimally invasive techniques for faster recovery and reduced pain.

Orthopedic Services

• Joint Reconstruction & Replacement:

- Anterior & Posterior Hip Replacement
- Total & Partial Knee Replacement
- Complex Joint Revision Surgery
- Robotic-Assisted Surgery

• Arthroscopy

• Trauma

Shared Specialties:

Sports Medicine

Rehabilitation Services

Pain Management

Oncology

Spine Services

• Surgical Treatments:

- Disk Replacement
- Microdiscectomy
- Kyphoplasty
- ALIF (Anterior Lumbar Interbody Fusion)
- Foraminotomy
- Interlaminar Stabilization (COFLEX)
- XLIF (Extreme Lateral Interbody Fusion)
- TLIF (Transforaminal Lumbar Interbody Fusion)
- Complex Spine Reconstruction for Adult Deformity
- Robotic Assisted Surgery

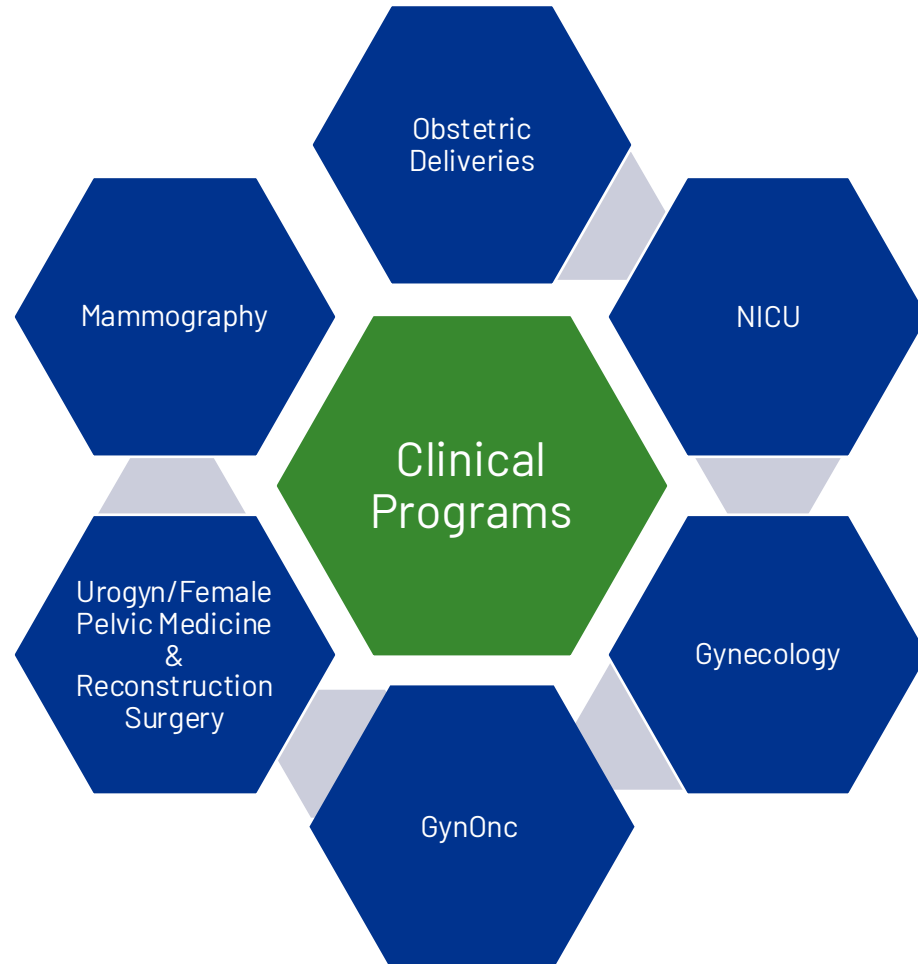
• Non-Surgical Treatments

- Pain Management
- Epidural Injections
- Regenerative Medicine



Women's Health and Wellness Institute

The Institute aims to serve the community by making women's healthcare more accessible and coordinated, addressing unmet community needs through our patient navigator program.



Women's Health & Wellness Center

Providing specialty services through three patient pathways: pelvic health, cancer survivors, fourth trimester program

Services include

- Patient education and support
- Genetic screening
- Urogynecology
- Physical therapy
- Pelvic floor PT
- Lactation
- Nutrition
- Behavioral health

Neuroscience Institute

Delivers comprehensive, state-of-the-art neurological care with a focus on minimally invasive techniques and evidenced based therapies, known for a personalized patient experience.

This Neuroscience Institute utilizes all the resources of the IDN -- medical staff, administration and caregivers -- to optimize the patient journey from ambulatory care to surgical care, from inpatient disease management back to the rehabilitation space.

As we celebrate the 10-year anniversary of Pacific Neuroscience Institute, we are grateful for the critical contributions PNI has made in driving innovation, cutting edge research and quality improvement in alignment with PSJHC strategic goals.



Digestive Health Institute

The Digestive Health Institute at Providence Saint John's Health Center is a multidisciplinary center of excellence, bringing together gastroenterologists, surgeons, oncologists, internists, and other specialists. The team is research-driven and committed to delivering equitable, innovative care for complex digestive disorders. Collaboration is central to designing effective, personalized care plans for a wide range of conditions, from GERD, general and colorectal surgery to GI cancers. Here are conditions we treat:

Gastroenterology / Interventional Endoscopy, Interventional Radiology

- Gastroesophageal reflux disease (GERD)
- Belching (burping), bloating and flatulence (gas)
- Constipation and Defecation Problems
- Crohn's disease and ulcerative colitis
- Diarrheal Illnesses (Acute and Chronic)
- Diverticulosis / Diverticulitis
- Gastritis / Peptic Ulcer Disease/ Helicobacter Pylori
- Irritable bowel syndrome (IBS)/ Small intestinal bacterial overgrowth (SIBO)
- Fatty liver, other liver disorders
- Pancreaticobiliary disorders

General and GI Surgery

- Pancreatic inflammation (pancreatitis)
- Gallbladder inflammation (cholecystitis)
- Biliary Dyskinesia
- Acid Reflux disease
- Hiatal hernias
- Gastritis (inflammation)
- Perforated ulcers
- Crohn's disease
- Benign anorectal disease (fissure, prolapse, hemorrhoid)
- Obstructions (blockage)

Advanced Surgical Services, Innovative Research and Technologies

- Gastrointestinal and peritoneal cancers
- Primary liver cancers (hepatocellular carcinoma, cholangiocarcinoma)
- Metastatic liver tumors
- Malignant diseases of the biliary tract
- Malignant diseases of the pancreas
- Radiation bowel injury
- Inherited digestive disorders
- Inherited cancer syndromes
- Superior Mesenteric Artery Syndrome (SMA)
- Median arcuate ligament syndrome (MALS)

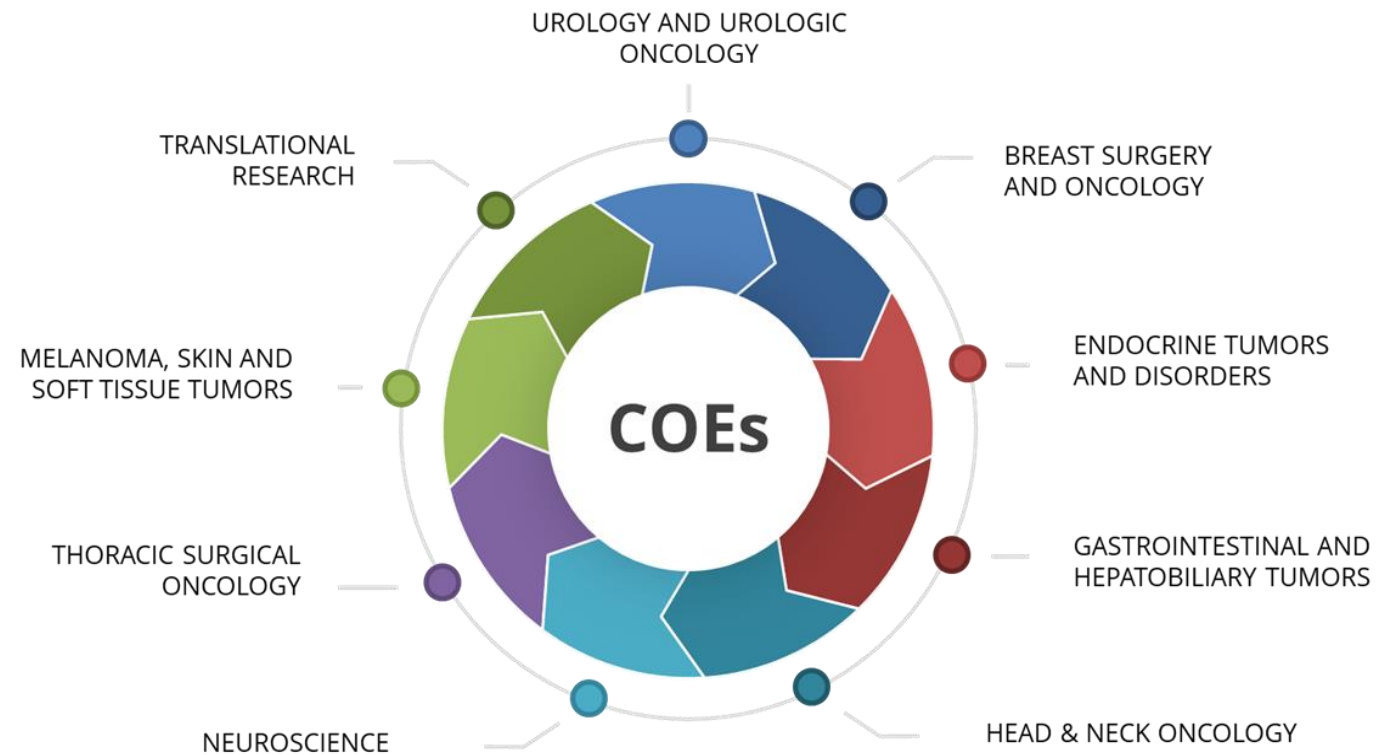
Saint John's Cancer Institute

Groundbreaking research meets whole-person support

At Saint John's Cancer Institute, we envision a future where every patient has access to exceptional cancer care, combining groundbreaking research and innovative treatment with deeply compassionate, whole-person support. By uniting the expertise of world-class specialists with seamless coordination and community-focused care, we're creating a collaborative environment that ensures no one faces cancer alone.

Disease Site Centers of Excellence (COEs)

The Saint John's Cancer Institute' COEs promote the highest-quality early detection and collaborative treatment plans with access to the latest research and clinical trials. Our disease specific COEs are built on evidence and incorporate clinical guidelines, best practice standards, and published data on par with leading academic institutions. Our COEs provide patients with access to the latest innovations across the cancer care continuum not typically found in community hospitals.





Saint John's
Health Center



AMERICAN NURSES
CREDENTIALING CENTER

Impact of the Magnet Designation Program

Excellence in Nursing Practice and Patient Care

Stephanie J. Baker, MBA, RN, CEN
Chief Nursing Officer

- ✓ Excellence in nursing practice
- ✓ High-quality patient care
- ✓ Innovations in professional nursing



GOLD STANDARD IN NURSING EXCELLENCE

Achieved by fewer than
10% of U.S. hospitals

Why Magnet Designation Matters



Better patient outcomes



Top nursing talent



Focus on safety and quality



Community trust and pride



Economic and educational benefits

HEALTH MATTERS

Celebrating
80 Years of
Innovative Care

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Breast Center
Reaches
Milestone

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Help With
Medicare

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Thank you!